

Tourism Taster – Course Outline

<p>This Taster normally takes 3 – 4 sessions of less than 3 hours each. Ask the staff in your Learning centre which times you can attend to take the course.</p>	
<p>Who might be interested in this Taster?</p>	<p>Many different people will find this Tourism Taster useful especially those wanting to move into employment within the tourism and hospitality sectors. For example, it could be useful if for those in the bed and breakfast industry.</p>
<p>What's in the Taster?</p>	<p>The Taster uses learndirect scotland's online learning system, Skillnet, which you can access in your local learning centre. You may even be able to access it at home if you have a computer and suitable internet connection – ask your learning centre staff for more information.</p> <p>There are three different course modules for you to work your way through at your own pace. You can even go back and do something again if you are unsure.</p>
<p>Skillnet Courses</p>	<p>There are three courses for you to study in Skillnet:</p> <ul style="list-style-type: none"> • Tourism – Geography of Scotland • Learning Hospitality • Gaelic for TIC Workers
<p>Session 1</p>	<p>Course Overview Skillnet Induction</p> <ul style="list-style-type: none"> • Tourism – Geography of Scotland <ul style="list-style-type: none"> ○ Geography ○ Weather ○ Wildlife & Nature ○ Activities
<p>Activity 1</p>	<p><i>Additional Exercises: Activity Sheet 1 – My Region</i></p>
<p>Session 2</p>	<ul style="list-style-type: none"> • Learning Hospitality <ul style="list-style-type: none"> ○ Working in the Hospitality Industry ○ A Safe Place to Work
<p>Activity 2</p>	<p><i>Additional Exercises: Activity Sheet 2 – Scottish Culture</i></p>
<p>Session 3</p>	<ul style="list-style-type: none"> • Learning Hospitality <ul style="list-style-type: none"> ○ Great Customer Care ○ Best of Service ○ More Courses
<p>Activity 3</p>	<p><i>Additional Exercises: Activity Sheet 3 – Scottish Tourist Attractions</i></p>

Session 4	<ul style="list-style-type: none">• Learning Hospitality<ul style="list-style-type: none">○ Test Your Knowledge• Gaelic for TIC Workers<ul style="list-style-type: none">○ Aims to make you feel confident enough to speak a little Gaelic
Activity 4	<i>Ask the staff in your learning centre for additional activities</i>
Next steps	<i>What would you like to do next? Your learning centre will be happy to advise or you could call the learndirect scotland helpline free on 0808 100 9000</i>