

3 – 4 sessions < 3 hours each	
Target Audience	Many different people will find this Tourism Taster useful especially those wanting to move into employment within the tourism and hospitality sectors. For example, it could be specifically aimed at SMEs in the bed and breakfast industry.
Skillnet Content	<ul style="list-style-type: none"> • Tourism – Geography of Scotland (1 – 1½ hours) <ul style="list-style-type: none"> ○ Geography ○ Weather ○ Wildlife & Nature ○ Activities • Learning Hospitality (each module 45 mins) <ul style="list-style-type: none"> ○ Working in the Hospitality Industry ○ A Safe Place to Work ○ Great Customer Care ○ Best of Service ○ More Courses ○ Test Your Knowledge • Gaelic for TIC Workers (2 hours)
Additional Materials	The following resources are available on the lds4centres web site: <ul style="list-style-type: none"> • Activity Worksheets: <ul style="list-style-type: none"> ○ My Region ○ Scottish Culture ○ Scottish Tourist Attractions
Session 1	<p>Introduction to the Learning Centre Overview of the Return to Study Taster Skillnet Induction</p> <ul style="list-style-type: none"> • Tourism – Geography of Scotland (1 – 1½ hours) <ul style="list-style-type: none"> ○ Geography ○ Weather ○ Wildlife & Nature ○ Activities
Activity 1	<i>Additional Exercises: Activity Sheet 1 – My Region</i>
Session 2	<ul style="list-style-type: none"> • Learning Hospitality (each module 45 mins) <ul style="list-style-type: none"> ○ Working in the Hospitality Industry ○ A Safe Place to Work
Activity 2	<i>Additional Exercises: Activity Sheet 2 – Scottish Culture</i>
Session 3	<ul style="list-style-type: none"> • Learning Hospitality (each module 45 mins) <ul style="list-style-type: none"> ○ Great Customer Care ○ Best of Service ○ More Courses
Activity 3	<i>Additional Exercises: Activity Sheet 3 – Scottish Tourist Attractions</i>
Session 4	<ul style="list-style-type: none"> • Learning Hospitality (45 mins) <ul style="list-style-type: none"> ○ Test Your Knowledge • Gaelic for TIC Workers (2 hours) <ul style="list-style-type: none"> ○ Aims to make you feel confident enough to speak a little Gaelic
Activity 4	<i>Additional activities as appropriate to learner’s needs</i>
Next steps	<i>Offer learning opportunities that build on the skills developed in this Taster</i>