

## Questions, questions...

Please answer the following questions about different types of communication. There are no right or wrong answers here.

1. Name three forms of communication.

a) \_\_\_\_\_

b) \_\_\_\_\_

c) \_\_\_\_\_

2. Oral tradition is when people tell stories to their children, which they then tell in turn to their children. It is responsible for much of our history, legends, and culture. Write down an example of one of these stories which you were told when you were a child.

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3. When speaking on the telephone your only method of communication is verbal. Name three feelings or emotions which may be difficult to convey over the telephone.

a) \_\_\_\_\_

b) \_\_\_\_\_

c) \_\_\_\_\_

4. List three advantages of sending a text message rather than making a phone call.

a) \_\_\_\_\_

b) \_\_\_\_\_

c) \_\_\_\_\_

5. Give one way of communicating with somebody with each of the following disabilities.

Hearing impaired : \_\_\_\_\_

Visually impaired : \_\_\_\_\_

Dementia : \_\_\_\_\_

6. For each of the following situations, put a tick in the box which you think would be the best method of communication.

	<b>Text message</b>	<b>Phone call</b>	<b>Face to Face</b>	<b>Letter</b>	<b>Email</b>
<b>Marriage proposal</b>					
<b>Job application</b>					
<b>Customer complaint</b>					
<b>Invitation to go out</b>					
<b>Sacking an employee</b>					
<b>Making a doctor's appointment</b>					

7. Name three situations where verbal communication may be difficult.

a) \_\_\_\_\_

b) \_\_\_\_\_

c) \_\_\_\_\_