



Learning Centre Academy

Information Guide



learndirect scotland is pleased to introduce the new Learning Centre Academy, which has been created to help address the development needs of staff working in the branded learning centre network. The academy has three main elements:

- a learning centre framework
- online learning materials
- a range of workshops and masterclasses.

The competency framework has been produced in consultation with learning centre staff and consists of a set of competencies which covers the wide range of skills and knowledge required to work within a learning centre environment - such as communication, planning, marketing and learner support.

A number of generic job types have been identified, which incorporate the varied job functions across the network. Each job type has been assigned a standard proficiency level. The framework sits within the Skillnet learning bytes site and is only available to learning centre staff registered in the academy. Where possible, each competency in the framework has been mapped to a relevant learning bytes course at the

appropriate level. The competency framework is freely available to all learning centre staff.

e-learning content has been commissioned to address the specific development needs of learning centre staff. This includes a series of introductory courses focussing on supporting learners, including homeless learners, unemployed learners and those not in education, employment and training. Frontline guidance courses are also available, covering topics such as networking and referral. The Professional Development Award (PDA) in Online Learning, which focuses on creating materials for and working with online learners, is also available to staff registered in the academy. More content will be added to the academy over time.

learndirect scotland will also be offering workshops and masterclasses covering a wide variety of topics including engaging businesses, supporting learners using learning bytes and making the most of Skillnet.

For more information about the Learning Centre Academy, please speak to your learning development officer, or contact Janis Reid, learning innovation officer – e-mail janisr@learndirectscotland.com

